

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

December 27, 2001

J. Michael Swatts
Citizens Telecommunications of the Volunteer State, LLC
Director, State Government Affairs
300 Bland Street
P.O. Box 770
Bluefield, West Virginia 24701

RE: Docket # 01-00854

Dear Mr. Swatts:

To assist the Authority in its review of the Formal Complaint of Universal Telecom, Inc., against Citizens Telecommunications Company of the Volunteer State regarding Citizens failing to provide Universal Telecom with a discount rate reflecting the fact that Citizens does not provide operator service/directory assistance ("OS/DA") services to Universal Telecom, Citizens is requested to provide the following information:

1. Please provide a detailed list of interconnection items or services provided to Citizens Telecommunications Company at a 12% discount pursuant to the Interconnection Agreement between Citizens Telecommunications Company of the Volunteer State, LLC and Citizens Telecommunications Company. Please note if OS/DA is provided with each service or if it is blocked.
2. Please provide a detailed list of items or services that are included in the Interconnection Agreement between Citizens Telecommunications Company of the Volunteer State and Universal Telecom, Inc. Please note if OS/DA is provided with each service or if it is blocked.
3. Under the provision of 47 CFR §51.809, the "Pick and Choose" Rule, is Universal entitled to receive the same discount that is being provided to other carriers including affiliates of Citizens Telecommunications? If so, when will Citizens make this discount available? If not, why not?

Please provide this information by January 8, 2001. If you have any questions concerning this request or need additional information, please call Patsy Fulton at 615-741-2904 ext. 193.

Sincerely,

David Waddell, Executive Secretary

Cc: Docket File
Michael Blade
Greg C. Sayre